

# Welcome to the New Vendor Support Center!

The redesigned GSA Vendor Support Center (VSC) makes it easier to learn about your GSA Contract via greater organization and additional information.

## Step 1: Locate the topic you are looking for



A screenshot of the GSA Vendor Support Center navigation bar. On the left is the GSA logo and the text 'Vendor Support Center Federal Acquisition Service'. To the right are five menu items: 'I Want a Contract', 'All Things Green', 'Marketing', 'Administration', and 'Education'. The 'Administration' menu item is circled in red, and a red arrow points down to it from the text above.

A banner with a background image of hands typing on a keyboard. The text reads: 'Welcome to the VSC' followed by 'The Vendor Support Center(VSC) is a one-stop resource to help GSA's commercial partners succeed in the federal government marketplace.' There are navigation arrows on the left and right sides, and three small circles at the bottom.

### Updates & Information

#### Changes to GSA's Contract Compliance Program

GSA's contract compliance program for Multiple Award Schedule contracts is evolving. Contractors are used to Industrial Operations Analysts conducting Contractor Assistance Visits with their contracts twice every five-year period, resulting in an Administrative Report Card being issued by Administrative Contracting Officers. The frequency of interactions is changing along with how contractors will receive feedback.

[...view all](#)

# Step 2: Pop-Up Menu

**Administration**

**Modifications**

- [How to Request a Modification](#)
- [eMods](#)
- [Rapid Action Modifications](#)
- [MAS Central Intake Desk](#)
- [Modification Contract Clauses](#)
- [Digital Certificates](#)
- [Mass Modifications](#)
- [OPEN](#)

**Contract Reporting Requirements**

- [What is a GSA Sale? How do I determine if a sale is reportable?](#)
- [72A Online Reporting and IFF Remittance for GSA Schedule Contractors](#)
- [VA / GSA Sales Portal](#)
- [eSRS](#)
- [Unique Sales reporting requirements](#)

**Compliance**

- [Scope Compliance](#)
- [Invoicing Requirements](#)
- [Contractor Assistance Visit \(CAV\)](#)
- [Report Card](#)
- [Teaming](#)
- [Trade Agreement Act \(TAA\) Compliance \(52.225-5 Trade Agreements\)](#)
- [Federal Acquisition Regulations](#)
- [Marking / Labeling / Packaging](#)

**Contract Management**

- [Day 1 with my new GSA Contract](#)
- [What documents make up my "GSA contract"?](#)
- [Who do I deal with from GSA?](#)
- [ACO/IOA Locator](#)
- [SAM.gov](#)
- [Where/How do I change my company's point of contact information?](#)
- [Subcontracting for Prime Vendors](#)
- [Subcontracting for Subcontractors](#)
- [Contractor Information on CPARS / CPARS](#)
- [American Recovery and Reinvestment Act \(ARRA\) Contract Modifications](#)

[Close](#)

Click the Subtopic Heading to find out more about the resources listed

Click the link to be taken directly to a specific page

# Step 3: Summary Pages

[Home](#) / [Administration](#) / [Contract Management](#)

## Contract Management

### **Day 1 with my new GSA Contract**

This section includes basic information for new contractors, including marketing, compliance, and educational resources. It will help introduce you to your new contract and provide the first steps related to administration.

### **What documents make up my "GSA contract"?**

Go to this section to help you understand what documents are needed to support and maintain your GSA contract.

### **Who do I deal with from GSA?**

Click here to find out more about key GSA personnel involved in supporting your contracting needs.

### **ACO & IOA Locator**

Go to this section to locate your current Administrative Contracting Officer (ACO).

### **SAM.gov**

The System for Award Management (SAM) is a free website used to keep your registration with the federal government active throughout the life of your contract. Go to this website to update your company's information or view existing information.

### **Where/How do I change my company's point of contact information?**

Changing your company's contact information will be accomplished at multiple locations using different methods for each location. Please click here for more information on the specific areas you need to update.

### **Subcontracting for Prime Vendors**

Most contractors that qualify as Large Business (also known as Other than Small Business) are obligated to participate in this program. Please go here to find out more information related to this requirement.

### **Subcontracting for Subcontractors**

Whether you are a large or Small Business looking to grow, click here to find out how to increase your exposure in the Federal marketplace through subcontracting.

### **Contractor Information on CPARS / CPARS**

Go here to find out more about the Contractor Performance Assessment Reporting System CPARS. This is a web-enabled system with electronic workflow that reports Contractor performance.



**Click the link to be taken to the in-depth page**

# Hints/Tips:

The screenshot shows the footer of the VSC homepage. It features three main sections: 'Getting on Advantage!', 'Popular Pages', and 'Stay Connected'. The 'Getting on Advantage!' section lists links like 'Vendor Start-up Kit', 'SIP - Download Software', 'SIP Training', 'Check Your File Status', and 'Part Numbers', with a 'view more' button. The 'Popular Pages' section lists '72...', 'Report Card', 'IOA and ACO Locator', 'Updates and Info', 'CAV', and 'eMod', with a 'view all' button. The 'Stay Connected' section includes social media icons for Facebook, Twitter, YouTube, and RSS, with the text 'Facebook - Twitter - Youtube - GSA Interact RSS'. At the bottom, there is a copyright notice for GSA FAS 2014 and a 'WARNING' about the system being for official use only. A 'Site Map' link is highlighted with a red circle.

- Near the bottom of the [VSC Homepage](#):
  - Site Map Link (This will show you all of the links on the new site)
  - Shortcut Links to Popular Pages
  - Shortcut Links to “Getting On Advantage”
  
- Links that will take you outside of the VSC website are marked by 