IMPORTANT information regarding Contractor Login to the Vendor Support Center (VSC)

Beginning Saturday October 12, 2020, GSA will begin requiring Contractors to login to the Vendor Support Center (VSC) using a GSA FAS ID. This action is required in order to comply with the mandates of the [CyberSecurity National Action Plan](#).

What is a GSA FAS ID?

GSA FAS ID is a secure, centralized identity management system created by the General Services Administration (GSA) that allows access to many GSA applications using the same email and password. The GSA FAS ID uses multi-factor authentication that meets the [National Institute of Standards of Technology](#) requirements for secure validation and authentication.

How is the VSC login changing?

On Oct 12th, the VSC will require a GSA FAS ID email and password when launching any tool that requires a login. Contractors will no longer login using a contract number and the password.

What GSA applications are currently using the GSA FAS ID?

The GSA FAS ID is currently used with the following applications:

- GSA eBuy
- GSA Advantage Purchase Order Portal
- Sales Reporting Portal (SRP)
- Mass Mod Portal
- GSA Vendor Portal
- *Note - eOffer and eMod are being added in FY 2021*

Logging into the VSC with a GSA FAS ID

1. When launching a tool on the VSC that requires a login, click the "Login" button.
2. Enter a valid GSA FAS ID **email address** and **password**.
3. Depending on the verification code method chosen, follow the instructions to have the code sent to you.
4. Enter the **verification code** provided.
   - Please note that your verification code is only valid for 30 minutes.

- If using email, please make sure that MFA-No-Reply+noreply@gsa.gov is in your safe list..

What if I change my GSA FAS ID information?
If at any time you change your email or password while in one of the applications using GSA FAS ID, it will update your GSA FAS ID account and apply to all GSA FAS ID Applications that you access.

If you have any questions or comments, please contact the Vendor Support Center at (877) 495-4849 or vendor.support@gsa.gov