Update (10/18/23): New Errors for Catalogs Submitted via the EDI 832

The General Services Administration (GSA) is in the process of updating its catalog management capabilities. Some errors may have only returned a generic error message. This update provides descriptive error messages to better address any potential failures in the 832 catalog submission process. **These errors are legitimate and should be addressed.**

New error codes that you may see include:

**Errors at Contract Level**

* **824\_msg: "Missing or invalid Shipment Method of Payment or Location Qualifier":** There are 3 combinations of FOB data for Shipment and Location: PS/DE or PP/OR. If the vendor submits something else, this 824 error msg will be triggered.
* **824\_msg: “Missing address line 1”:** A catalog must provide a valid street address at the contract level.
* **824\_msg: “Missing or invalid Transaction Set Purpose Code”:** The system requires a transaction set purpose code, so that the submission can be processed appropriately as either an Add, Change, Delete, Original, Replace, or Temporary Price Reduction transaction.
* **824\_msg: “Missing Name or Address Segments or Order Department segment for Distributor”:** When a distributor is included, the fields “Name”, “Address Information”, and “Order Department” must contain a value.
* **824\_msg: “Missing or invalid Name, Address Information, or Order Department”:** When a party to receive purchase is included, the fields “Name”, “Address Information”, and “Order Department” must contain a value.
* **824\_msg: “Missing or invalid State”:** Delivery zones must be defined by a list of one or more valid states.

**Errors at Product Level**

* **824\_msg: “Missing or invalid Quantity or invalid Price Break Dollar Value for Mfg. Part# (mf part)”:** If utilizing price break discounts, then the system requires that all dollar values (upper and lower limit) are greater than or equal to $0.
* **824\_msg: “Invalid Zone (Must be 00-10)”:** If utilizing zonal pricing, zones must be assigned to a two digit identifier from 00 to 10 (00, 01, 02, etc.).
* **824\_msg: “Missing or invalid zone for Mfg. Part#”:** If utilizing zonal pricing, then each manufacturer part number requires an applicable zone identifier.
* **824\_msg: “Missing or invalid Shipment Method of Payment or Location Qualifier”:** There are 3 combinations of FOB data for Shipment and Location: PS/DE or PP/OR. If the vendor submits something else, this 824 error msg will be triggered.
* **824\_msg: “Missing Web Site Reference or picture link for Mfg. Part”:** The product is missing either product images or a URL link to the product images.

If you need help troubleshooting any of these errors, please contact the EDI help desk at edistat@gsa.gov. For questions about these changes or the catalog management modernization, email CatalogManagement@gsa.gov